





Help keep residents safe from abuse and neglect



See it, report it!



Contact the safeguarding hub: 020 8314 7777



www.safeguardinglewisham.org.uk/lsab

What is abuse?



Abuse can happen in lots of ways



It can be when another person hurts or treats you badly



Or says things that can make you upset or scared



Different types of abuse can also happen at the same time

Types of abuse:



Discriminatory

This is when you are treated badly or unfairly just because of who you are

for example because of your:



Race



Disability



Sexual orientation



 or because you are transgender



Domestic

This is when people you live with for example your family, carers or other people treat you badly



For example they hurt you, or force you to do things which are not good for you



Physical

This is when someone hurts you. It could be hitting, kicking or punching you. It could also be pushing you, pulling your hair or throwing something at you.



Financial or Material

This is when someone takes your money or personal things like your mobile phone.



They could make you pay for things, or use your bank card to take money out without you wanting them to.



Neglect & Acts of Omission

This is when people who should look after you, do not look after you properly.



This could mean:



Not feeding you



Not giving you the medication you need



Not helping you to keep clean



Not helping you go to health appointments



Organisational

This is when staff in hospitals or care homes do not look after you the way they should.



For example:

 you are made to stay in your room



 you are left on your own for a long time or left in the bath or on the toilet



 You could be ignored by staff when you need help



Self-Neglect

This is when you do not look after yourself.



This can include:

Not having health care treatment to make you better



Not eating enough or the right type of food



Hoarding - collecting things in your home like newspapers, bottles or empty food containers



Sexual Abuse & Exploitation

This is when someone forces you to do something sexual



For example:

- touches you in private places when you do not want them to
- Forces you to do things like have sex, or touch someone in their private places



 They might make you watch films or look at pictures of people with no clothes on



 They may also offer you money or other things so you have sex with them or other people



Psychological

This is when someone does or says something to make you feel unhappy

For example



 someone says bad things to hurt your feelings



copies or makes fun of you



• ignores you



 will not let you be involved in things



 Threaten to take things away that are important to you



Modern Slavery

This is when people are tricked and forced into working without being paid

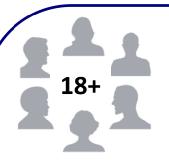


It can involve people moving from another country, or around this country.



This can also be linked to a type of drug dealing called 'County Lines'

Which adults are at risk of abuse?



Adult abuse can happen to anyone who is aged 18 or over.



It is more likely to happen if you:

Are old and frail



Have a learning disability



Have a physical disability



 Have mental health conditions

Where does abuse happen?



Abuse can happen anywhere:





 In a day centre or a care home



Hospital



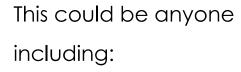
College



 In public places like on the street, parks or libraries

Who might abuse you?





- Someone in your family who looks after you
- Carers or staff



Neighbours



Friends



strangers

How can we help?



We will make sure you are safe



We will listen to you



We will make a plan with you that keeps you safe



We will make sure you know what is happening about it at all times

How to get help:



Contact Lewisham Speaking Up: 020 8692 1862



Or call the Local Safeguarding Hub: 020 8314 7777



You can also report serious abuse and neglect to the Police by calling 101 Or in an emergency you can call 999



If you need help to talk about your problem, ask someone you trust to help you explain



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